

i AM WRITING TO COMPLAIN ABOUT THE EXTRA CHARGES OR SURCHARGES THAT ARE PLACED ON MY CELLULAR PHONE BILL.

MY CARRIER, AT&T ADDS A REGULATORY PROGRAMS FEE AND A UNIVERSAL CONNECTIVITY CHARGE.

THESE COST WERE NO DEFINED WHEN I SIGNED UP FOR SERVICE AND I BELIEVE ARE UNFAIR.

THEY AMOUNT TO NEARLY 5\$ EACH MONTH.

I FEEL THAT THE PHONE COMPANIES SHOULD EITHER BE PREVENTED FROM CHARGING THESE FEES OR AT A MINIMUM SHOULD BE REQUIRED TO DISCLOSE THE AVERAGE COST OF THESE FEES WHEN JOINING THEIR PLAN.